

Certificate AE14/503

The management system of

# CCC Drymix LLC

P. O. Box: 71544, DIP (Dubai Investment Park), Dubai  
United Arab Emirates

has been assessed and certified as meeting the requirements of



## ISO 10002:2004

(Quality Management — Customer satisfaction —  
Guidelines for complaints handling in organizations)

For the following activities

### Manufacture and Supply of

- Plasters and Colored Renders based on Cement and lime
  - Repair Mortars – Structural and Cosmetic
  - Flooring Products (Screeds, Self leveling) and special mortars (micro-concrete)
  - Cement based Flexible water proofing products
    - Tile Adhesives and Grouts
- EIFS (External Insulation Façade Systems) and Environment friendly Green Products (Dustless Tile-glue, Fungi-free Grouting)

This certificate is valid from 5 November 2014 until 5 November 2017 and remains valid subject to satisfactory surveillance audits.

Re certification audit due before 16 September 2017

Issue 1. Certified since 5 November 2014

Authorised by

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Page 1 of 1

